|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Stakeholder | **PCN Clinical Director** **[Dr Joe Bloggs]** | **PCN pharmacists** | **LPC** | **Other community pharmacies**  |
| What is their interest or requirement or how they are affected? | Specialist interest in diabetes. Challenges locally with higher than average amputations/blindness in locality | Currently not sure what their priorities are – don’t even know who they are! | LPC want to see the PCN network lead role work and they have an overview of priorities in the area | Need all community pharmacies to engage in the PCN. Unsure on how engaged they are? |
| What do you need them to do? | Involve community pharmacy (CP) in all PCN network meetings. Communicate to us more about local priorities | Develop a working relationship with community pharmacies in the PCN network | Make an introduction to any other key stakeholders and advise of any communication that’s happened so far | Engage! Deliver commissioned services to best of their ability including NHS national services. Keep each other up to date on communication and issues |
| Perceived attitudes and/or risks – are they likely to be positive, ambivalent or negative? | Believed to be neutral towards community pharmacy. Positive towards health and wellbeing interventions | Unknown | Supportive of PCN network lead role | Mixed – need to find out more |
| Actions to take including who would best to engage with the stakeholder? | Follow up meeting with Dr Bloggs by end August 2020 (me). LPC may be able to help if issues accessing | Find out who the PCN pharmacists are – email to Dr Bloggs.Connect with them and arrange a ‘meeting’ | Arrange a phone call with LPC Chief Officer to understand background | Phone each community pharmacy to ensure I understand who is leading the team and understand more about their views and pharmacy services |
| Further comments | Must do a review of the local data to see if there are any other issues, before meeting | Better understanding their role and priorities will be really important so that we can support each other and establish simple lines of communication | Also understand what further support the LPC can provide e.g. additional training if required  | Speak to LPC about what they know about the different pharmacies and how to set up lines of communication e.g. WhatsApp group |